

## TERMS & CONDITIONS

**Bad Weather Arrangements:** In most cases with light rain / showers or temperatures up to 36 degrees we go ahead with the Race as planned. We have some simple concessions for comfort, such as undercover checkpoints and short cuts. We routinely do a weather check prior to the event and if the forecast is unfavourable we will consult you and you can decide to postpone to an alternative date without penalty (as long as we have a minimum of 36 hours notice). We carry with us a standby a version of our indoor event called Game On. This is a lively, engaging and proves a great substitute for the Amazing Race. Many teams enjoy it just as much. Generally we run this event either at your workplace or at the venue where you have booked your finishing event if it is available earlier. Once we reach 36 hours before the event, if you choose a late postponement, it is a requirement that our staff are paid. We will invoice you for staff costs, however your deposit payment is held as a credit and transferred to your new event date.

**Covid-19 Related Terms:** Whilst the deposit is not refundable, you will be able to postpone the date without cost as long as a decision is made within 8 days of the event. If the postponement occurs close to the date scheduled and staff have been allocated, we reserve the right to issue an invoice to cover their wages. In the event we require a further lock-down, postponement to another date will be offered.

**Booking Terms:** You book via a confirmation email or phone call with your chosen event, date, numbers, venue and timing included, plus your company details for invoicing purposes. Upon receiving this confirmation of your event we will invoice a 20% holding deposit due immediately, the deposit is non-refundable. About 10 days out from the event you will be invoiced the balance which is due on the day after the event. We accept Visa, Mastercard, and don't charge a surcharge. Should your numbers drop, we need to be notified that you are in a lower price bracket a minimum of 10 days before the event, as this will affect staffing of your event. If we are not notified, we must bill you at the number you have originally booked in.

**Cancellation Policy:** Bookings postponed or cancelled 9 or more days prior to the event, we retain the deposit, which is held as a credit for you to use at another time of your choosing. Bookings postponed or cancelled 2 - 8 days prior to the event we will retain the deposit and invoice any additional direct costs that have been incurred (eg set up wages, suppliers, materials, preparation, bookings, equipment hire etc). Your deposit will be held as a credit for you to use at another time of your choosing. Bookings cancelled or late postponements with less than 48 hours until the event was due, we will retain the deposit and invoice any additional direct costs that have been incurred (includes staff wages, set up wages, suppliers, materials, preparation, bookings, equipment hire etc). \* If a permit has been purchased for Botanic Gardens or Parramatta Park, an admin fee will be charged should you postpone your event. Your deposit will be for promotions. Any client can request their images not be used in this way held as a credit for you to use at another time of your choosing.

**Photography, Videography and Marketing** Photography and marketing – photographs and video shot during our events remain the property of Team Bonding and we retain the right to use these on our own website, on facebook, instagram, you tube and vimeo, but unless we receive an objection we will assume that it is OK. We do not use your company name on facebook.

**Information for Risk Assessment: Insurance and Liability** Team Bonding and Sydney Amazing Race are divisions of Gurney & Muir Pty Ltd - is fully insured for all our activities,

with \$20 million public liability insurance with SportsCover. Our legal advice has indicated that should any injuries occur, your group are covered by their existing Workcover workers compensation provisions.

**Safety** Safety of participants is of paramount importance at Team Bonding events, we take the following approach to ensure everyone is safe and gets the maximum enjoyment from our events. For events such as the Amazing Race we are unable to carry extra water, sun hats or rain ponchos so we ask that participants bring water and come prepared for either sun or rain, unfortunately. Before leaving we check that anyone who may require medication\* has it with them. (\*eg asthma, diabetes, epi-pen, epilepsy)

**Fitness:** The race is not physically challenging and has been enjoyed by people of all ages, sizes and fitness levels. Anyone with concerns should know that at least an hour of walking is involved, though there are opportunities to sit down at various checkpoints. We do time the race which encourages some teams to move quite quickly, if this is of concern we can run the race without timing the teams to avoid any incentive to move too fast.

**First Aid:** Our staff have compact first aid kits, including sunscreen, band aids, aspirin, electrolytes and at least one bottle of water. All staff carry mobile phones and all the courses are accessible by emergency services.

**Briefing:** During the group briefing, we ask teams to complete the race at a comfortable walking pace and not to run. We make it a rule for teams to stay together at all times and take care of each other.

**Contact Numbers:** All checkpoints are staffed and teams have a mobile number for any problems that arise. Before heading off, our staff ask for a contact number for each team.

**Psychological Comfort:** Participants are always given a choice regarding tasks and no one is forced to do anything they may be uncomfortable with.

**Special Needs:** For the Amazing Race, if the group has some less active or injured people we can take them to a half way point or send them directly to the finish point. There are opportunities to rest in the shade throughout the race. We can also manage people with disabilities on most courses, but please discuss their requirements with us.